What Transport Inspectors are doing in the future

Department of Transport and Main Roads

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Our values, our diversity











Customers first Unleash potential

Be courageous Ideas into action Empower people



SQ Research Seinnar | 26 October

Integrity and accountability

Creating jobs and a diverse economy

- increasing workforce participation
- ensuring safe, productive and fair workplaces
- stimulating economic growth and innovation
- delivering new infrastructure and investment

Delivering quality frontline services

- achieving better education and training outcomes
- strengthening our public health system
- providing responsive and integrated government services
- supporting disadvantaged Queenslanders

Protecting the environment

- protecting the Great Barrier Reef
- conserving nature and heritage
- ensuring sustainable management of natural resources
- enabling responsible development

Building safe, caring and connected communities

- ensuring an accessible and effective justice system
- providing an integrated and reliable transport network
- encouraging safer and inclusive communities
- building regions

Consultation

Queensland Government's objectives for the community

Advance Queensland

ADVANCE QUEENSLAND

made for innovation

Our strategic plan

Customer focus

Objective:

A customer-centric organisation that better meets the needs of our customers



Objective:

Building prosperity

A network that advances economic prosperity across our cities and regions



Creating a single integrated transport network accessible to everyone

We manage:







20 ports There were:



5.1m vehicles registered



866,194 recreational boat licences

Our customers conducted

7.2m

online services

We serve:



3.39m customers served face-to-face at

3.6m

drivers licensed



2017

232,901

recreational boat

registrations

59



3259

taxis licensed





178m in SEQ

11.9m outside SEQ

trips taken annually on bus, rail, ferry and light rail



2.6m go cards in use

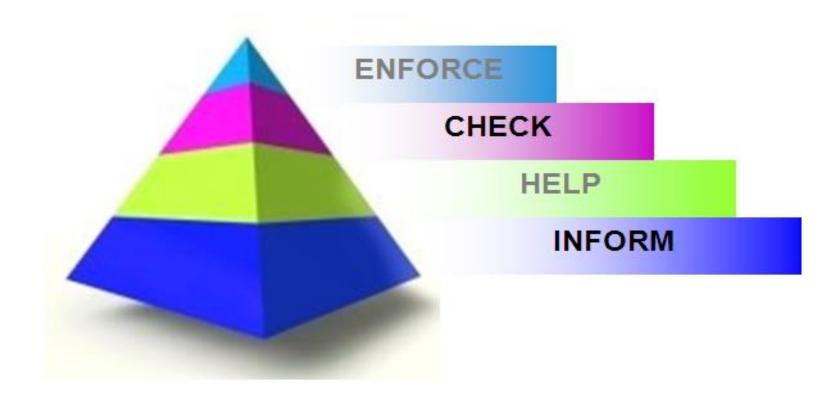
Over 485,000 passengers travel on the SEQ network on average each day

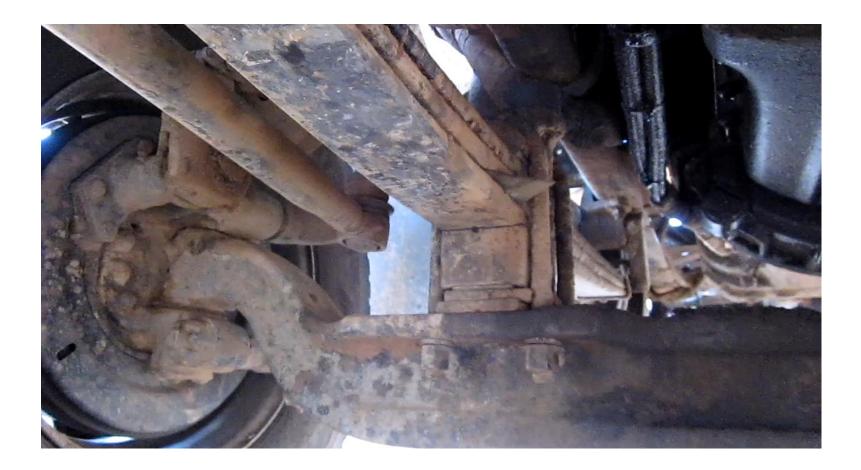
Statistics sourced from the Department of Transport and Main Roads Annual Report 2016-17

Chain of Responsibility (CoR) Maintenance



Customer Services Branch Compliance Plan





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