



# Doing business with the National Heavy Vehicle Regulator

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# Overview



- Bill 1 of Heavy Vehicle National Law passed by QLD Parliament August 2012
- Bill 2 introduced on 13 November 2012
- Regulator will commence national operations 21 January 2013
- Application laws expected be passed by jurisdictions by mid 2013
- National Office in Brisbane with jurisdictions to support the transition to the NHVR.



# January 2013



## Providing Information and Communications

- National Call Centre services to provide information and take complaints regarding the HVNL, Regulations and operations of the NHVR.
- Links on the NHVR website to state and territory registration information.
- Ongoing communications campaign to inform jurisdictions and industry of the operations of the NHVR.
- Specific Chain of Responsibility education campaign for industry including supply chain participants.




# January 2013



## Improving Efficiency of Doing Business

- One Stop Shop Web site that will receive and process all applications for PBS and NHVAS Accreditation Modules utilising consistent forms and processes.
- NHVR staff providing support to applicants preparing PBS applications, working through the PBS approval process and assisting PBS approved vehicles gaining access to the road network.



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## Improving Efficiency of Doing Business

- National on-line permit application and mapping system (phone and fax also available) incorporating:
  - Real time information on application status.
  - NHVR issuing all approved permits and rejections.
  - NHVR issuing statements of reasons for access rejections.
  - Route maps displaying all nationally gazetted routes.
  - Details of access arrangements and requirements.



July 2013



## Improving Efficiency of Doing Business

- NHVR Case Managers assisting applicants throughout the permit process.
- Implementation of new internal review processes for access decisions.
- Standard Fees and Charges for user pays services provided by the NHVR.
- Ministerial Guidelines and other national guidelines available to assist industry with the preparation of access applications and decision making.



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## Improving Productivity and Safety

- NHVR providing technical support to local government to facilitate access decision making and access to the road network.
- AFM Risk Classification System (subject to approval), online coaching tool and template applications available to industry.
- National coordination and management of auditing for mass, maintenance and fatigue accredited operators.
- Industry codes of practice assessed and registered by NHVR on a nationally consistent basis.




# Vehicle Standards

## January 2013



- Harmonisation of **KEY** vehicle inspection standards:
  - aimed at ensuring that by commencement, all jurisdictions will inspect the same key things to the same standards
  - achieve mutual recognition of inspections between jurisdictions
- NHVR to engage jurisdictions on a 1 on1 basis.





# Vehicle Standards January to July 2013



- Further harmonisation of vehicle inspection standards
- NHVR issuing guidelines and exemptions from heavy vehicle standards
- National information and training program in vehicle standards
- National collection, storage and analysis of vehicle standards data.



# Vehicle Standards – a dynamic future



- In tradition of C&E and COR, regulators looking to industry to self-regulate
- Regulators then:
  - become legislative, policy and guideline setters
  - accredit and administer schemes
  - auditor of systems and processes
  - monitor compliance
- Model may be delivered in variety of forms including outsourcing inspection to 3<sup>rd</sup> parties/ industry



## Post July 2013



- Legislative Forward Work Program up to 2014.
- Operations Forward Work Program up to 2017.
  - Access
  - Compliance and Enforcement
  - Vehicle Standards
  - Registration
- Review of National Penalties (court imposed maximum penalties and infringements) to be completed in 2014.



# Forward Work Program



- National Industry Productivity Packages
- Fatigue
- Vehicle Inspections
- Chain of Responsibility
- Executive Officer Liability
- Access Decision Making
- Recognition of non government accreditation schemes
- Enforcement Powers
- Information Regarding Driver Offences



## More Information



'Road to Regulator' newsletter – via website subscription

NHVR Project Office contact details

- Subscribe: form on contact page [www.nhvr.gov.au](http://www.nhvr.gov.au)
- Website: feedback/enquiry option [www.nhvr.gov.au](http://www.nhvr.gov.au)
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